University Library Committee Wednesday, November 10, 2021 Milner Library Conference Room (Milner 311)

The meeting started at 3:24 p.m. (due to low attendance) and adjourned at 4:00.

<u>Attendees</u>: Mary Cranston, Martin Engelke, Sue Franzen, Gary Hunter, Marie Labonville, Erin Link, Dallas Long, Rachel Scott, and Kathy Webster.

1. Approval of minutes from September 8, 2021 and October 13, 2021. Minutes for both meetings were approved.

2. **Concerns about social distancing in this time of pandemic**. Teri Hammer (in the Legal office of the Academic Senate) has indicated that people can participate remotely only if they have an official accommodation, and they will not count towards the quorum. Labonville suggested that ULC could potentially meet in a larger room. Members suggested that ULC could meet in CVA 110, Edwards 306, or State Farm Hall of Business 412 or 430. No objections were raised to meeting in a larger space. Committee members voted unanimously to meet in larger location to facilitate social distancing. Labonville will investigate the larger rooms that have been suggested.

3. Dean's report.

- Dean Long reported on Open Access Week activities and highlighted the keynote talk given by Dr. Cassidy Sugimoto (Georgia Institute of Technology).
- Long congratulated Milner librarian Anne Shelley for being one of two University recipients of a University Service Initiative Award.
- Construction on the surge space for the College of Fine Arts in Milner on floor one began in earnest this week.
- The Council on General Education has just approved IDS 217, Milner's first credit-bearing course. The course targets second-year students.
- The twenty-year-old carpeting on floor two will be replaced by the end of the fiscal year.
- Milner's head of reference will be retiring November 30.
- The foot traffic in Milner Library is down considerably this year; Dean Long notes that this is a trend at colleges and universities throughout the state. Committee members discussed this trend and various contributing factors. Mary Cranston suggested having tutors from various colleges work in Milner to help reestablish the library as a meeting place. Sue Franzen spoke about various programming and service initiatives to connect freshman, especially, to the library.
- Dean Long noted that he has received a grant from the State in partnership with Technology Solutions to extend Milner's Wi-Fi into the plaza and courtyard.
- Milner is launching its first Redbird Hatch project—a University fundraising campaign. Milner will be requesting \$8,000 for the Ueckert Circus Wardrobe collection.

4. How can the University Library Committee help the dean? The dean and associate deans developed questions for members to consider:

Where do you see the gaps in the information-seeking or research needs and skills among your students?

Gary Hunter noted that his students may not have the best sense of which sources are good. Kathy Webster noted the copy/paste practices and mentioned that many students and some faculty don't understand plagiarism. Marie Labonville noted that there may be questions about Fair Use and copyright in an educational setting. Dean Long noted that Milner does have a Copyright Librarian, Sarah Dick, who works in the Graduate School and can assist with a Fair Use assessment. Dean Long also noted that Jeff Ridinger in Access Services works with processing reserves and conducts copyright analysis; Milner Library sometimes pays for copyright clearance. Sue Franzen noted that librarians are also willing to discuss plagiarism and resource evaluation and integration.

Other than publishing our new programming or resources with ISU's media relations or on Milner's social media, what do you think are the best ways to raise awareness of what we're doing? Some subject librarians attend faculty meetings, but that isn't possible for all departments.

Labonville noted that Music has a weekly newsletter for students and Milner could also share new programming in a similar format. For example, Milner could pursue reaching out to students via a student email listserv managed by the Dean of Students office; Labonville will contact the Dean of Students to see whether they in fact have a periodic newsletter or something similar. Engelke noted that the Graduate Students have a newsletter and Dean Long indicated that Milner has a librarian (Sarah Dick) in the graduate school. Webster asked if the library could create its own newsletter and Dean Long indicated that Erin Link is interested in doing so, but the question is to whom it would be distributed. Cranston shared that videos may be good for engagement and Franzen noted Milner's YouTube channel:

<u>https://www.youtube.com/channel/UC5IrwAri1LUeimhFVlf2xXQ</u>. Webster noted that outreach at the beginning of the year and to new faculty would be beneficial.

Franzen noted that chat is up over 100% after implementing the new proactive chat feature. From August 15 – September 5 there were 415 chats.

Webster noted that book renewals were very quick and easy.

The remaining questions will be discussed in an upcoming meeting: What interdisciplinary collaborations are you seeing in your schools/departments? What new directions are taking place or being discussed in your disciplines? What do you or your colleagues need from your subject librarians beyond access to new library materials? 4. Discussion about changing the ULC bylaws to improve the likelihood of recruiting and retaining student members. This item appeared previously on the October agenda, but due to the low attendance it was not addressed. Any changes would need to be reviewed by the Rules Committee of the Academic Senate. Labonville will contact the Dean of Students Office to ask about mechanisms for recruiting students. Updates to the bylaws will be discussed in the January meeting.

5. Announcements and miscellaneous. Labonville noted that she will not return to ULC and asked for committee members to consider their interest in chairing the committee next year.